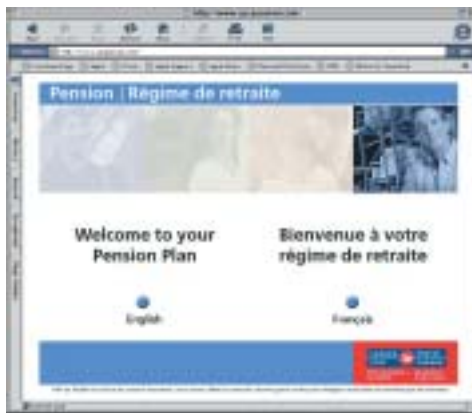


# Pension Plan News

On September 29, 2004 [www.cpcpension.com](http://www.cpcpension.com) introduced a whole new look and feel.



In the fall of 2003 a focus group consisting of representatives from management, all unions and retirees was established to discuss the content of the Canada Post pension website. By utilizing this valuable feedback, and after consulting with communications experts and researching many other sites, our updated pension website was developed. Based on the life cycle of a plan member and the questions most likely to be posed, we believe that all levels of computer users, from beginners to the most advanced, will find the site appealing, easy to use and informative.

You will still be able to obtain your pension benefits estimates, but now you can also obtain detailed information on how various life events such as a change in a spousal relationship, children, or disability, etc. may affect your pension benefits.

Here is a preview of the new Home Page for the Canada Post Pension Plan Web site. Please take a few minutes to familiarize yourself with its contents. The "Guided Tour" or "Help" will show you how to use the web site. If you wish to obtain a pension calculation, you simply need to click on "**I want to calculate my pension**". This will take you to the pension calculator. At this point you will still be required to enter your employee identification number and your personal identification number (PIN). If you have lost or forgotten your PIN, please contact the Pension Centre by calling 1-877-480-9220.



#### The new web site includes the following features:

- Enlarge text – this will increase the size of the text for easier reading,
- Direct page-to-page language preference – simply click on the English or français button on the upper left hand menu ,
- Access from **Intr@post**, Employee Self Serve (ESS) or via the Internet,
- Question and Answer approach to providing key information,
- Up to date information – The site will be updated frequently so be sure to keep checking,
- Highlights box and home page will be updated to identify what's new,
- Links to other web sites of interest,
- Feedback direct to Pension Services via the Webmaster link.

We appreciate your feedback and comments.  
Please contact us:

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